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28th January 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/01/04

You requested the following information:

1. For each of the past five financial years (10/11 to 14/15) how many employees have taken sick leave?

Please see the table in the answer to Q4.

2. For each of the past five financial years, what is the total number of working days lost to sick leave?

Please see the table in the answer to Q4.

3. For each of the past five financial years, how many staff have taken sick leave due to stress?

Please see the table in the answer to Q4.

4. For each of the last five financial years what is the total number of working days lost to stress-related sick leave?

We are unable to report 'working days lost' from our Electronic Staff Records database therefore we have quoted Full Time Equivalent (FTE) days lost, which is the measure we use for our reporting.

The 'sick leave due to stress' has been taken from staff who were on sickness absence with a reason 'S10 Anxiety/stress/depression/other psychiatric illnesses' recorded. Correct reasons are not always communicated to HR, so these would be recorded on ESR without a reason.

	Headcount of employees who have had at least one period of sickness absence in period	FTE days lost due to sickness absence in period	Headcount of employees who have had at least one period of stress related sickness absence in period	FTE days Lost due to stress related sickness absence in period
Apr 10 - Mar 11	2451	58610	155	7378
Apr 11 - Mar 12	2347	58930	197	9779
Apr 12 - Mar 13	2531	54796	200	9659
Apr 13 - Mar 14	2685	71384	265	11156
Apr 14 - Mar 15	2781	60576	258	10396

5. For each of the past five financial years, how many employees have reported receiving a physical injury at work?

Please see the table below which shows the number of employees who have reported receiving a physical injury at work for each calendar year:

Financial Year	Number of physical injuries reported by staff
2010/2011	117
2011/2012	108
2012/2013	88
2013/2014	116
2014/2015	129

6. For each of the last five financial years I would like a breakdown of every "never event" recorded by the ambulance service.

Each entry should include a description of the incident, details of any harm caused to patient(s) and disclosure of any disciplinary action taken against ambulance service employees.

I can confirm that South East Coast Ambulance Service NHS Trust has not recorded any 'Never Events' during this period.

7. For each of the past five financial years, I would like a breakdown of every "serious untoward incident" (or similar) recorded by the ambulance service.

Each entry should include a description of the incident, details of any harm caused to the patient(s) and disclosure of any disciplinary action taken against ambulance service employees

Please see the table below which shows the number of Serious Incidents (SIs), formerly known as Serious Incidents Requiring Investigation (SIRIs) and Serious Untoward Incidents (SUIs), recorded by South East Coast Ambulance Service NHS Foundation Trust since the financial year 2012/2013. We cannot provide figures prior to this as they were not recorded on our Datix database.

Financial Year	Number of Serious Incidents
2012/2013	31
2013/2014	44
2014/2015	54
01/04/2015-31/12/2015	41

The detailed information on Serious Incidents is contained within our Trust Board papers. Please click on the following link to view information on Serious Incidents. Click on the ribbon on the grey margin on the left hand side of the agenda to locate the Serious Incidents Information then click on this and this information will be able to be viewed.

For information on older Serious Incidents please see the SIRI report for each board meeting.

http://www.secamb.nhs.uk/about_us/board_meeting_dates_and_papers.aspx?cat=644

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust